

Mass General Brigham

Graduate Medical Education Redress of Policy on Grievance

1. Grievances pertaining to the training program, faculty or work environment should first be directed to the training program director in writing, and copied to the Service Chief and the Director of Graduate Medical Education. If the graduate trainee prefers to request advice about a possible grievance prior to or in lieu of directing a complaint to the training program director, s/he should contact the Associate Director of GME (ADGME) or Director of Graduate Medical Education (DGME).
2. A written response to the grievance should be provided by the training program director within two weeks. If no response is received or if the response is not satisfactory to the graduate trainee, the graduate trainee should contact the ADGME or DGME; one of these individuals will meet with the graduate trainee and the training program director if further information is needed, and will present the issue to either the Hospital-based GME Committee or the Mass General Brigham Education Committee for resolution.

Note: Policies approved by the Mass General Brigham Graduate Medical Education Committee apply to GME trainees in programs sponsored by the Brigham and Women's Hospital, Brigham and Women's Faulkner Hospital, Massachusetts General Hospital, Mass Eye and Ear, McLean Hospital, Newton Wellesley Hospital, Salem Hospital, and Spaulding Rehabilitation Hospital.

Approved by MGB GMEC 12/05/2022

Reviewed, Approved by MGB Education Committee 06/23/2022

Reviewed, Approved by PEC 08/03/2017

Note added 2014

Revised, March 2002

Approved by the Partners Education Committee 3/14/978